

TAMILNADU PETROLEUM DEALERS ASSOCIATION

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Date: 28.04.2025

To

The Executive Director

Bharat Petroleum Corporation Limited / Hindustan Petroleum Corporation Limited / Indian Oil Corporation Limited

Dear Sir,

Subject: Request for Provision of Proper Canopy Facilities at Retail Outlets

On behalf of the Tamil Nadu Petroleum Dealers Association, we extend our greetings and appreciation for the continued support and collaboration between the Oil Marketing Companies and our dealer fraternity.

We would like to bring to your kind attention an important concern regarding the working conditions of petrol pump staff, especially during the peak summer months. At few retail outlets across Tamil Nadu, either the canopy facility is absent or the existing canopy does not provide adequate protection from the intense heat. This is causing considerable hardship to our frontline staff who are working diligently to serve the customers under extremely challenging conditions.

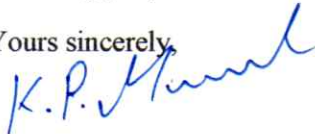
In view of their health, safety, and welfare, we humbly request the Public Sector Oil Marketing Companies — IOCL, HPCL, and BPCL to kindly undertake necessary steps to provide proper canopy facilities at all retail outlets. We believe that ensuring adequate shade and protection will not only safeguard the wellbeing of the staff but will also enhance customer satisfaction and service quality at the outlets.

We request your good offices to kindly look into this matter on priority and initiate the necessary actions to improve the working environment at the retail outlets across Tamil Nadu.

We look forward to your positive response and continued support.

Thanking you,

Yours sincerely,



K.P.Murali

President

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